

TAKE CONTROL OF MAINFRAME ABENDS WITH COMPREHENSIVE FAULT MANAGEMENT

Abend-AID Fault Analytics automatically collects information on faults occurring on mainframe systems, allowing problem areas and trends to be quickly and efficiently identified.

Fault Analytics is a core component of Compuware's Abend-AID product family for collecting, storing and reporting fault summary information. It provides the ability to generate reports and identify trends that enable sites to minimize the business impact of application abends and other faults. It manages problems in a whole new way. Rather than reactive problem solving, managers can view heat spots and trending graphs to proactively allocate resources to work on the most critical problems first.

For application developers, application managers, operations and systems personnel, Fault Analytics provides:

- immediate email notification when critical applications fail, including a link to the Abend-AID report, to shorten the problem resolution time and minimize the business impact of failures
- reports based on any of dozens of categories (program, SQLCODE, CICS transaction, IMS PSB), helping extract relevant information from the raw data
- links to reports that may be scheduled for automated delivery
- the ability to include non-abend events such as JCL errors on production system, non-zero return codes or calls to SNAPAID.

FOCUSED ON FAULTS

Fault Analytics enables IT departments to focus already limited resources on the areas where they can achieve the biggest benefits.

Effective fault management isn't simply about which applications have the greatest number of faults, it's about the cost of those faults. Because Fault Analytics incorporates the CPU time lost due to abends, you can prioritize problems by the cost of lost CPU time.

Fault Analytics also can be used to rapidly alert key staff when the quality of newly deployed applications is lacking, helping you minimize the waste of time and resources. It efficiently collects comprehensive fault summary information and organizes it to allow management to make more informed resource allocation decisions.

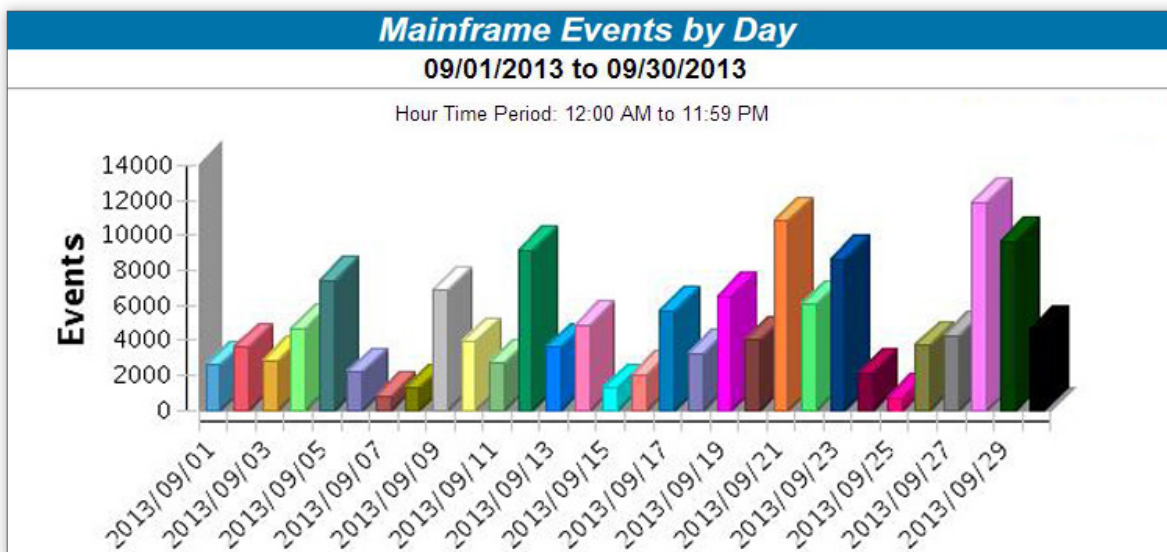
REPORTING CAPABILITIES

Fault Analytics has substantial reporting capabilities, including charts and graphs. It provides dozens of built-in reports, for example, Top 10 Mainframe Events by System, Event Summary by Job, Mainframe Events by Day, specifically tailored to provide the most meaningful information right out of the box. Plus, sites can tailor these reports to suit their specific needs, including the incorporation of site-specific reporting criteria.

Reports can be based on time or topic and provide the functionality to drill down from summary information to specific abend information, linking directly to the relevant Abend-AID reports.

Readers can view these reports on demand or schedule an automatic email to arrive with a link to a specific report.

For more information, visit: compuware.com/mainframesolutions



This bar chart shows the faults by day for the month of September

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10.24.13 20147rf